



# Sync Up With Backline

## Simplify Case Management Communication

### Collaborative community care. All in one place.



wellconnected has integrated Backline into its allco social care platform. Now, its community of care providers can seamlessly refer clients for needed services and connect with each other to support that care.

In case management, communication is key. Unfortunately, traditional methods of sharing information create barriers to effective care coordination.

Time-consuming phone calls to patients and manual processes like faxing or mailing documents to external providers are recognized as a source of costly delays, errors, and confusion linked to avoidable readmissions.

Tired of the endless games of phone tag and inefficient tasks required to coordinate care transitions? **Streamline provider and patient outreach with Backline® by DrFirst.**

DrFirst's award-winning, **HIPAA-compliant care collaboration solution**, Backline, enables real-time communication between patients, your care team, and all the providers in the care community.

### Imagine If You Could Instantly Share:

- Automated updates with PCPs and other providers
- Patient education materials (triggered by DRG codes)
- Secure text and chat messages
- Files, images, and video clips
- Digital forms for patients to electronically sign via Adobe Sign
- Summarized CCD documents

Plus, only Backline integrates with DrFirst's industry-leading MedHx module to support medication adherence, giving case managers real-time medication history and prescription refill data for the last two years.

Discover how you can streamline communications, improve compliance, and prevent avoidable readmissions with Backline.

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